

MILANO'S

On the Lake

IN HOUSE POLICY

This in house policy is created to indicate to patrons and staff the acceptable and unacceptable practices and service that we provide at Milano's on the Lake. Milano's on the Lake are committed to upholding Liquor Laws and committed to the principles of Responsible Service of Alcohol and Harm Minimisation.

- We promote the responsible sale of alcoholic products in respect to industry codes of practice.
- We encourage patrons to drink in moderation.
- Situated around our restaurant you will find educational signage, advertising relating to the consumption of alcohol.
- We restrict the access and service to underage persons and if detected these people will be removed from the premises.
- We reserve the right to control and manage patrons conduct whilst on or off the premises in regards to noise and the premises environment.
- We promote the availability of food and low or non alcoholic drinks.
- We ask our patrons to follow procedures to prevent or minimise drink driving such as alternate transport options.
- We reserve the right to refuse service to any patrons that we feel do not meet the age requirements or cannot provide sufficient identification. We also reserve the right to refuse service to any patrons that we feel are intoxicated and may cause harm to themselves or others.
- These procedures are in place to effectively implement and manage Responsible Service of Alcohol.
- High expectations are placed on Management, staff and patrons to comply with the laws.
- Due to the large amounts of functions we hold at Milano's we feel it necessary for our patrons to nominate a person responsible for the consumption of alcohol at such venues. This person is asked to respond when necessary to maintain our code of practice and maintain the safety of patrons whilst attending the function. (This can not be the Bride or Groom, your MC would be a good person to think about.)

Name: _____

Signature _____

Date: _____